

EXHIBIT 3

**Department
of Health**

NYS Health Profiles

Find and Compare New York Health Care Providers

Services

- Baseline Services
- Ventilator Dependent

Beds

Residential Health Care	260
Ventilator Dependent	20
Total Number Of Beds	280

Administrative

- Ownership: [REDACTED]
- Operated by: [REDACTED]
- PFI: [REDACTED]
- Operating certificate: [REDACTED]
- DOH Regional Office: **New York Metro - Long Island**
- Medicaid, Medicare certified

Statistics

- Employee Flu Vaccination Rate: 0.0%
- Occupancy Rate: 93.0%

Ombudsman

Educating, empowering and advocating for long-term care residents.

The Ombudsman Program is an effective advocate and resource for older adults and persons with disabilities who live in nursing homes, assisted living and other licensed adult care homes. Ombudsmen help residents understand and exercise their rights to good care in an environment that promotes and protects their dignity and quality of life.

The Ombudsman Program advocates for residents by investigating and resolving complaints made by or on behalf of residents; promoting the development of resident and family councils; and informing government agencies, providers and the general public about issues and concerns impacting residents of long-term care facilities.



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Read more about Nursing Home quality measures.

Overall Rating



Preventive Care



Percent of long-stay residents assessed and given,...
Percent of long-stay residents assessed and given,...
Percent of short-stay residents assessed and given,...
Percent of short-stay residents assessed and given,...

99.3%
98.7%
87.1%
87.2%



Quality of Care

Percent of long-stay high-risk residents with pressure... 11.8%
Percent of long-stay low-risk residents who lose control of... 57.6%
Percent of long-stay residents with a Urinary Tract... 0.4%
Percent of short-stay residents re-hospitalized after a... 22.5%
Percent of short-stay residents with pressure ulcers that... 1.5%
Percent of short-stay who have had an outpatient emergency... 7.0%



Quality of Life

Percent of long-stay residents who have depressive symptoms
Percent of long-stay residents who self-report moderate to...
Percent of short-stay residents successfully discharged to...
Percent of short-stay residents who self-report moderate to...

0.1%
N/A
56.2%
0.4%



Resident Safety

Percent of long-stay residents experiencing one or more... 2.6%
Percent of long-stay residents who received an antianxiety... 13.8%
Percent of long-stay residents who were physically... N/A
Percent of short-stay residents who newly received an... 1.3%
Prevalence of antianxiety/hypnotic use in long-stay... 3.6%



Resident Status

Percent of long-stay residents who have/had a Catheter...
Percent of long-stay residents who lose too much weight.
Percent of long-stay residents whose ability to move...
Percent of long-stay residents whose need for help with...
Percent of short-stay residents who made improvements in...

N/A
4.3%
12.6%
8.6%
51.7%



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About Nursing Homes Quality

The Nursing Homes Profiles Domain and Overall Ratings provides a consumer-friendly product that allows patients and their families to understand how Nursing Homes perform within five specific domains of care and overall. The domains (Preventive Care, Quality of Care, Quality of Life, Resident Safety and Resident Status) encompass twenty-four different quality measures. A Domain Rating assesses performance over all the measures within that domain, with 5 stars indicating the highest performance and 1 star the lowest performance. The Overall Rating is a normalized star rating based on the Nursing Homes' performance across the five domains. The normalization of the Overall Rating resets the distribution, with the highest performing Nursing Homes across all the domains having 5 stars and the lowest performing Nursing Homes across the five domains having 1 star.

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The New York State Department of Health licenses nursing homes and conducts inspections of the quality of care and life for over 100,000 people residing in nursing homes in the State. The Department conducts inspections for certification purposes every 9 to 15 months at each nursing home, as well as follow-up inspections to ensure that any previously cited deficiencies are corrected. Additional investigations are conducted as a result of complaints and incident reports received by the Department. [\[Read more about Nursing Home Inspections.\]](#)

Complaints




The Department of Health investigates any allegation that a nursing home has violated federal or state regulations, or has provided inadequate care. A complaint may be made by either the resident or a third party such as a family member or friend. Nursing homes are required by law to report any incident that results in resident harm, abuse, neglect, or mistreatment. [\[Read more about complaints.\]](#)

Nursing Home Complaints, December 1, 2014 to November 30, 2018

Category	This Facility	Statewide
Number of Complaints	64	50,304
Number of Complaints per 100 Occupied Beds	24.6	44.8
Percentage of Complaints Representing Facility-Reported Incidents	25.0%	n/a
All Complaint-Related On-Site Inspections	45	12,405
Citations	12	2,721
Citations per 100 Occupied Beds	4.6	2.4

Complaints-Related Citations by Category, December 1, 2014 to November 30, 2018

Category	Number of Citations
Administration	4
Dietary Services	0
Other Services	0

 Physical Environment	0
 Quality of Care	4
 Resident Rights	4
Total Complaints-Related Citations	12

Citations

Citations from December 1, 2014 through November 30, 2018

This report displays citations for Certification Surveys and Complaint Surveys during the reporting period.

Citations Summary

Measure	This Facility	Statewide Average
Standard Health Citations	33	20
Life Safety Code Citations	5	13
Total Citations	38	34
Citations Related to Actual Harm or Immediate Jeopardy	7	1
Percentage of Citations Related to Actual Harm or Immediate Jeopardy	18.0%	2.0%



The citations above resulted from a total of 10 inspections. There was also 1 inspection resulting in no citations.

Citation Details












[View full details](#)

August 16, 2018 COMPLAINT Survey





Standard Health Citations

Deficiency	Severity	Scope	SQC	Corrected
Free from abuse and neglect				September 18, 2018

[View full details](#)**February 2, 2018 COMPLAINT Survey****Standard Health Citations**

Deficiency	Severity	Scope	SQC	Corrected
Administration				March 14, 2018
Investigate/prevent/correct alleged violation				March 14, 2018
Resident's care supervised by a physician				March 14, 2018
Respiratory/tracheostomy care and suctioning				March 14, 2018
Responsibilities of medical director				March 14, 2018

[View full details](#)**August 25, 2017 CERTIFICATION Survey****Standard Health Citations**

Deficiency	Severity	Scope	SQC	Corrected
Develop comprehensive care plans				October 1, 2017
Right to participate planning care-revise cp				October 1, 2017

Standard Life Safety Code Citations



Deficiency	Severity	Scope	SQC	Corrected
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Sprinkler system - installation				October 10, 2017
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[View full details](#)

April 18, 2017 COMPLAINT Survey



Standard Health Citations

Deficiency	Severity	Scope	SQC	Corrected
Treatment/care for special needs				September 27, 2017

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January 19, 2017 COMPLAINT Survey



Standard Health Citations

Deficiency	Severity	Scope	SQC	Corrected
Free of accident hazards/supervision/devices				February 17, 2017

[View full details](#)






















January 10, 2017 COMPLAINT Survey

Standard Health Citations

Deficiency	Severity	Scope	SQC	Corrected
Right to be free from physical restraints				February 17, 2017



[View full details](#)

July 18, 2016 CERTIFICATION Survey**Standard Health Citations**





Deficiency	Severity	Scope	SQC	Corrected
Develop comprehensive care plans				August 23, 2016
Drug records, label/store drugs & biologicals				August 23, 2016
Effective administration/resident well-being				August 23, 2016
Free of accident hazards/supervision/devices				August 23, 2016
Housekeeping & maintenance services				August 23, 2016
Infection control, prevent spread, linens				August 23, 2016
Maintains effective pest control program				August 23, 2016
Outside professional resources-arrange/agrmnt				August 23, 2016
Qaa committee-members/meet quarterly/plans				August 23, 2016
Res records-complete/accurate/accessible				August 23, 2016

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November 18, 2015 COMPLAINT Survey**Standard Health Citations**













Deficiency	Severity	Scope	SQC	Corrected
Free of accident hazards/supervision/devices				January 12, 2016

[View full details](#)**July 31, 2015 COMPLAINT Survey****Standard Health Citations**







Deficiency	Severity	Scope	SQC	Corrected
Notify of changes (injury/decline/room, etc)				September 14, 2015
Res records-complete/accurate/accessible				September 14, 2015

[View full details](#)**July 20, 2015 CERTIFICATION Survey****Standard Health Citations**

Deficiency	Severity	Scope	SQC	Corrected
Drug regimen is free from unnecessary drugs				September 14, 2015
Food procure, store/prepare/serve - sanitary				September 14, 2015
Housekeeping & maintenance services				September 14, 2015

Infection control, prevent spread, linens				September 14, 2015
Influenza and pneumococcal immunizations				September 14, 2015
Outside professional resources-arrange/agrmnt				September 14, 2015
Physician visits - review care/notes/orders				September 14, 2015
Res records-complete/accurate/accessible				September 14, 2015
Right to participate planning care-revise cp				September 14, 2015

Standard Life Safety Code Citations

Deficiency	Severity	Scope	SQC	Corrected
Life safety code standard				October 1, 2015
Life safety code standard				October 1, 2015
Life safety code standard				October 1, 2015

Enforcement

December 1, 2008 through November 30, 2018

Survey Date	Details
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Survey Date	Details
February 2, 2018	<ul style="list-style-type: none"> • Stipulation & Order #: NH-18-029 • Stipulation and Order date: June 13, 2018 • Fine: \$16,000 • Description: Multiple Deficiencies
January 10, 2017	<ul style="list-style-type: none"> • Stipulation & Order #: NH-17-035 • Stipulation and Order date: May 22, 2017 • Fine: \$2,000 • Description: Resident Rights
July 18, 2016	<ul style="list-style-type: none"> • Stipulation & Order #: NH-17-011 • Stipulation and Order date: January 11, 2017 • Fine: \$4,000 • Description: Multiple Deficiencies

Facilities found to be in violation of the New York State Facilities Code pursuant to Section 12 of the Public Health Law may be liable for penalties of up to \$10,000 per violation of Article 28 of the Public Health Law. Under state law nursing homes can be fined up to \$2,000 per citation. These fines may be increased to \$5,000 if the same violation is repeated within twelve months and the violations were a serious threat to health and safety. These fines may also be increased up to \$10,000 if the violation directly results in serious physical harm. **[Read more about enforcement.]**

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